







Farmer Ted's Adventure Farm Visitor Risk Assessment

People at risk: All staff, customers, visitors and contractors

Hazards Identified	How it can be caused	Control Measures in place	Likelihood	Outcome	Risk Level
Slips, trips & falls	<ul style="list-style-type: none"> - Uneven floor surfaces - Changes in floor surface - Steps - Falling from play equipment - Falling from vehicles - Running - Climbing on fences & walls - Wet floors 	<ul style="list-style-type: none"> - Changes in floor surface highlighted / painted - Edges of steps painted white - Good lighting in all areas - Sensible footwear recommended on website – no heels - Safety surfaces under play equipment – play bark, rubber crumb, honeycomb matting, grass - Seat belts & roll bars fitted on barrel rides - Customers remain seated on tractor ride - Low roofs padded / marked - Signage used to identify wet floors 	3	2	6
Collision with vehicles	<ul style="list-style-type: none"> - In the car park - Vehicles on site - Unloading / dropping off in inappropriate areas - Tractor & barrel rides 	<ul style="list-style-type: none"> - 8 metre, traffic free slope between exit door and car park - One way system in place in the car park - Speed limits in place across the site - Drop off point at front entrance for coaches and taxis - Coach parking on the grass by the pond away from main traffic flow - Staff in the car park at peak times to direct & monitor parking - No vehicles on the farm park during opening hours unless for an essential reason when a member of staff walks in front to clear the route. - Strict procedures for accounting for customers on tractor & barrel rides which operate on designated tracks in non-public areas. 	1	4	4

 Lost children & separated families	Hazards Identified - Unsupervised children - Crowded areas - Children wandering off - Emergency situations	How it can be caused - Parents asked to supervise their children at all times - Groups encouraged to have a way of identifying their members – uniform, high vis vests, coloured hats etc - Staff on radio and procedures in place to reunite families - CCTV covers large areas of the site	Likelihood 3	Outcome 1	Risk Level 4
Bacterial contamination	- Poor hand hygiene - Eating in animal contact areas - Unsupervised children in animal contact areas - Contact with animal faeces - Customers not aware of the risk of contamination - Touching / feeding animals	- Hand wash facilities located around the site with signage about the importance of doing so before eating & after touching animals - Information on the risk to health available on the website, in the toilets, at hand wash stations and from staff during animal activities. - Cleaning and maintenance schedules in place to control the risk from bacteria - Animals not allowed to wander the park - Supervised animal handling sessions - Clearly separated animal contact and play areas	3	3	9
Injuries from animal contact	- Poor supervision of animal activities - Unsupervised children - Ignoring instruction & warning signs on animal pens - Feeding animals - Eating around animals - Entering animal pens & fields	- All staff fully trained in running animal handling sessions - Only good-natured animals used for handling sessions - Staff in the animal barn to supervise animals and customers & encourage safe behaviour - Animal fields double fenced to restrict access & contact - Children to be supervised by their responsible adults at all times - Signage up about NOT feeding animals & washing hands before and after doing so. - Animal movement around the site restricted when open to allow for animal activities only. - 1 st aiders available on site	3	4	8

 General injuries	Hazards Identified - Burns from rope, slides, hot food - Scalds from hot drinks, hot water in taps - Splinters from fencing, wooden play equipment - Contact injuries from general play - Sand in the eyes - Collisions with other children – bumps & bruises	How it can be caused - Long sleeved tops and trousers recommended for play equipment - Play equipment with age restrictions clearly labelled - Take away cups & lids available for hot drinks - Hot water in taps thermostatically controlled to 35-45°C - Wood of play equipment treated to remove the risk of splinters - Some risk of injury inherent with all play - Rules of use displayed at specific play areas - Cleaning and maintenance schedules in place to identify and rectify potential hazards - Ice packs available for bumps & bruises - 1 st aid available on site - Accident reporting and monitoring in progress	Likelihood 2	Outcome 2	Risk Level 4
Weather conditions	- Sunburn from hot weather - Wet clothing and footwear - Crowded indoor areas in wet weather - Cold wind	- Umbrellas available for picnic tables to give shade - Several buildings available with shade from sun / protection from rain - Picnic areas available under cover - Heated indoor areas available - Limited amount of spare clothing available - Advice on website on appropriate clothing for the site	2	1	2
Emergency situation	- Separation from families & belongings - Confusion as to where to go - Serious injury	- Procedures in place to get emergency vehicles on site - Procedures in place to deal with incidents & accidents - Full evacuation plan in place with staff trained in its implementation - Procedures in place for reuniting missing children and families - CCTV covers large areas of the site - 1 st aiders available on site	2	3	6
Access for those with mobility issues	- Pushchairs - Wheelchairs - Customers with medical conditions	- All areas accessible including toilets - Bridges on site can be bypassed - Access statement available on website	2	1	2

	Hazards Identified	How it can be caused	Control Measures in place	Likelihood	Outcome	Risk Level
	<ul style="list-style-type: none"> - Close contact with people you don't usually meet or have contact with -Transmission of viruses from person to person in crowded, poorly ventilated areas - Poor hand hygiene - Non consideration of others 		<ul style="list-style-type: none"> - Customers encouraged to book tickets on line in advance to enable us to monitor numbers on site - Daily timetable devised to provide activities across the site at a variety of times - The majority of activities take place outdoors & in well-ventilated areas. - Indoor areas are ventilated as much as possible - Customers are asked to be considerate of others and wear face coverings in indoor areas if unwell. - Customers are asked not to visit if suffering from Covid or other virus like symptoms. - Cleaning regime in place throughout the day & across the site 	3	3	9

Risk Matrix

Likelihood	Injury Outcome		Damage Outcome	Risk Level Scores
5 Almost certain to	Death or Permanent Disability	5	Total destruction	10 – 25 High Risk
4 Very likely	Hospitalisation	4	Significant damage	
3 Likely	Treatment by local doctor	3	Maintenance required before use can continue	7 – 9 Medium Risk
2 Unlikely	First Aid treatment	2	Repairs completed without disruption	
1 Very unlikely	Discomfort	1	Slight scratches	1 – 6 Low Risk

See also:

- The Industry Code of Practice preventing or controlling ill health from animal contact at visitor attractions advice to teachers and others who organise visits for children:
- The Public Health England: avoiding infection on farm visits leaflet: https://www.farmerteds.com/assets/Farm_visits_avoiding_infection.pdf